



# CAPABILITY STATEMENT

## MOVING OPERATIONS **FORWARD**

Heavy Mobile Equipment Maintenance | Shutdowns | Field Services |  
Line Boring | Welding | Auto & HV Electrical | Rostered and Ad-hoc  
Labour Support | Shut Support Supervision & Management | HVAC



# The Problem We Solve

## What happens when quality slips?

In maintenance, shutdowns and field support, time is always a factor.

But quality is what determines whether the job holds, or needs doing twice. When deadlines tighten and rosters shift, the pressure to get someone on-site can outweigh the need to get the right person there.

That's when things start to slip. Work gets handed back. Equipment fails again. And what should have been a routine fix turns into extended downtime.

# Calibre, not just capability.



## Confidence on call

**We know the impact of poor workmanship:** delayed shutdowns, safety risks, rework and lost time.

That's why every person we send is selected for their experience, supported on the ground, and accountable for the result.

We take downtime seriously.

We act fast without cutting corners. We've built our business on reliability, consistency and trust, and we're called in when those things matter most.



## Keeping production on track

**An EMS client was facing urgent repairs on a primary dig unit, with a tight window to complete structural welding, line boring and a major component change out.**

The scope included complex structural welding, line boring, and a major component change-out. The timeline left no room for error, and extended downtime would impact production targets.

EMS mobilised a skilled team to complete the job on site, coordinating trades, equipment and supervision. The repairs were completed well ahead of schedule, with zero safety issues.

The client was able to return the machine to service earlier than expected, avoiding further downtime and minimising disruption to production targets.





# Our Difference

## The first call for workforce and equipment solutions

Elphinstone Mechanical Services is a WA-based workforce and maintenance partner.

We provide tradespeople and mechanical services to mining, defence, transport and infrastructure sectors. We support shutdowns, embedded maintenance teams and urgent field repairs. Whether you need five people or fifty, we mobilise fast and operate with discipline.



### Trained, tested, trusted

We've built our reputation by doing things the right way, not the easy way. And we keep raising the bar every time we step on-site. We don't cut corners and we don't hand over risk.

### Confidence on call

We take downtime as seriously as you do. We act quickly and communicate our plan to give you assurance the issue is under control.

That reliability starts with how we operate. EMS teams are briefed, prepared and supported before they arrive on-site. Our clients don't need to follow up or chase updates. They know the work is progressing and that we're accountable for the outcome.

Whether it's a breakdown, shutdown or ongoing support, we're ready to respond clearly, quickly and with the right people on the job.

## What makes EMS different?

### Calibre, not just capability

We recruit experienced tradespeople and support them with the systems, safety and leadership they need to perform.

We invest in training, mentoring and internal standards that go beyond minimum compliance. We seek those who don't wait to be told, don't leave work half-done, and don't stop improving - even when good is good enough.

If they're wearing EMS on their shirt, they're ready to deliver.

### At your service

We've made it our business to take the pressure off. We bring the team, the tools and the plan to get it done.

EMS offers field services, shutdown labour, embedded maintenance teams and emergency response. We provide full-service mechanical support with the tools, plans and people to deliver.

“We've made it our business to take the pressure off.”





# Services Overview

## Confidence on call

You need experienced personnel, responsive planning, and reliable execution.

EMS responds as soon as the call comes in, because downtime starts the moment the machine stops. We supply trades and mechanical services to mining, construction, defence and infrastructure projects across Australia to keep operations moving.



We've built our business around being ready to move, to lead, and to deliver.

From emergency call-outs to long-term contracts, EMS provides mechanical support that integrates with your operations and delivers results without compromise.

We act the moment we're called, and in most cases, deploy within 24 to 48 hours.

With crews operating across Western Australia, Queensland, New South Wales, South Australia and the Northern Territory, EMS is positioned to respond quickly and effectively.

We bring structure, accountability and the confidence that comes with a job done right.

### Job-Ready Support

**Skilled & site-ready teams.**

#### Field Service Support

FIFO-ready trades with experience across shutdowns, breakdowns and scheduled maintenance.

#### Rostered and Ad-hoc Labour Support

Ongoing short and long-term labour support for mining and infrastructure projects. Trade-qualified and EMS-vetted staff, ready to integrate.

#### HME Shutdown & Maintenance Teams

High-volume shutdown crews with heavy mobile equipment experience and strong safety track records.

#### Fast Tracked Maintenance Support

When the schedule can't wait, EMS can mobilise skilled trades fast, with clear plans and minimal oversight.

#### Mining Labour Hire for Specialist Trades

Diesel fitters, auto electricians, line borers, welders and more. Fully trade-qualified and EMS-vetted.

### Mechanical Services

**On the tools & at your service.**

#### Drill Maintenance

Preventive and corrective support for production drill fleets across WA and interstate.

#### Digger Maintenance

Experienced digger maintenance crews for CAT, Hitachi, Komatsu and Liebherr machines.

#### Auto & HV Electrical

End-to-end diagnostics and repair for heavy and light vehicles in mining environments.

#### Welding & Fabrication

On-site and workshop services for mobile plant, including tray repairs and structural welding.

#### Line Boring

Precision on-site line boring for buckets, booms and pivot points. Fast turnaround and quality assurance.

#### Rail Maintenance

Maintenance and mechanical support for freight fleets and light rail operations.

#### Road Transport Maintenance

Heavy vehicle, trailer and LV maintenance for regional and long-haul operators.

#### Shutdown Support, Supervision and Management

Full shutdown crews with supervision and project oversight. Safe, efficient, and schedule-driven.

**Calibre, not just capability.  
Every job, every time.**





# Case studies

## Keeping a Tier 1 Client's Autonomous Fleet on Track

EMS played a pivotal role in a leading Tier 1 mining operator's fleet automation program, partnering with an OEM to support the conversion of haul trucks to autonomous operation.

Over several years and across multiple project phases, EMS supplied highly skilled personnel including HD Mechanical Technicians, Auto Electricians, Boilermakers and project support staff.

The team worked closely with Epiroc's technical leads to ensure each phase progressed safely and efficiently. EMS maintained consistent quality in a highly technical environment, meeting evolving site requirements and providing continuity across phases.

The long-term nature of the engagement reflected the trust placed in EMS to deliver complex workforce solutions to support one of the most technically advanced mining initiatives in Australia.



## Capital Works Support for a Tier 1 Mining Operator

A major Tier 1 mining operator engaged EMS to support its Sustaining Capital Division with ongoing component replacement.

EMS provided a dedicated team of technicians who consistently delivered fast and safe outcomes. These professionals were embedded on-site and known for their dependability.

EMS maintained high safety standards and ensured equipment returned to service without unnecessary delays. Their ability to integrate quickly into the project environment helped build long-term confidence.

**EMS became the preferred partner for time-sensitive and quality-critical work.**



## Community

Mining is often seen as a transient presence in regional communities, raising concerns about the long-term value once operations end.

EMS is committed to proving otherwise. Our approach to community support focuses on sustained, grassroots engagement that builds local capacity, strengthens youth pathways, and contributes to a lasting regional legacy.

EMS actively partners with schools, sporting groups, and community initiatives across Western Australia's remote townships. A recent example includes our support for a local high school's Bullying. No Way! Day campaign.

This initiative created a genuine partnership that empowered students, reinforced shared values, and introduced career opportunities in mechanical and mining services.

We believe the future of the mining industry must

**Building local capacity, strengthening youth pathways.**



include real investment in people and place. By engaging early and consistently, EMS supports not just operations.

We also help build communities and shape a generation equipped to contribute meaningfully to both industry and society.



# Always close. Always ready.

Our FIFO model is designed for speed, scale and site-readiness.

With mobilisation hubs in Perth and Brisbane, we deploy skilled trades, shutdown crews and site support personnel to where they're needed, fast. From short-term contracts to embedded workforce solutions, EMS provides job-ready teams with the systems, tools and leadership to deliver.

*One partner. Multiple sites.  
Moving operations forward.*



# The leadership team

Trained, tested, trusted.

The EMS leadership team combines decades of hands-on trade experience with strong operational oversight. Every manager has worked on-site, led crews, and understands the real-world demands of shutdowns, field service and equipment support.



## Shane Elphinstone

Founder and Managing Director with 30+ years in the trade, still shaping the business with a hands-on approach.



## Jody Elphinstone

Managing Director focused on workforce solutions and building EMS as an employer of choice in the mechanical sector.



## Warren Moss

Operations Manager driving field performance and team development across EMS's expanding project base.



## Chris Callow

Business Development Manager focused on client partnerships, growth opportunities and expanding EMS's national footprint.



## John Tan

Finance Manager with a sharp commercial focus, overseeing financial operations, planning and performance across the business.



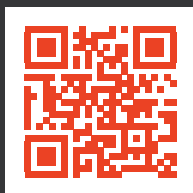
We acknowledge the Traditional Custodians of the land and pay our respects to Elders past and present.

MOVING OPERATIONS FORWARD



## **MOVING OPERATIONS FORWARD**

The first call for workforce and equipment solutions



### **24-hour support**

1300 045 520

[reception@elphinstonegroup.net.au](mailto:reception@elphinstonegroup.net.au)

### **Field support - Labour Requests**

[fieldsupport@elphinstonegroup.net.au](mailto:fieldsupport@elphinstonegroup.net.au)

### **Paraburdoo - Boiler Maker & Line Boring**

[paraburdoo@elphinstonegroup.net.au](mailto:paraburdoo@elphinstonegroup.net.au)